(於百慕達註冊成立之有限公司) (Incorporated in Bermuda with Limited Liability) Stock Code 股份代號: 0590

#### SHAREHOLDERS COMMUNICATION POLICY

#### 1. Purpose

- 1.1 This Shareholders Communication Policy (the "Policy") set out the provisions for ensuring that the shareholders, both individual and institutional (collectively, "Shareholders") of Luk Fook Holdings (International) Limited (the "Company") and, where appropriate, the investment community, are provided with ready, equal and timely access to balanced and understandable information about the Company. Its objective is to enable Shareholders to exercise their rights in an informed manner, and to allow them and the investment community to engage actively with the Company.
- 1.2 For the purpose of this Policy, reference to the investment community is intended to include the Company's potential investors as well as analysts reporting and analysing the Company's performance.

### 2. General Policy

- 2.1 The board of directors of the Company (the "Board") shall maintain an on-going dialogue with Shareholders and the investment community with the objective of establishing a two-way relationship and communication between the Company and Shareholders.
- 2.2 The main channels through which the Company releases information to Shareholders and investment community are as follows:
  - (a) The Company's publications include financial reports (interim and annual reports), performance announcements, corporate announcements and circulars;
  - (b) the Company's website (<u>lukfook.com</u>);
  - (c) annual general meetings and other general meetings; and
  - (d) Investor and analyst meetings.
- 2.3 The Company will ensure effective, equal and timely dissemination of information to Shareholders and the investment community at all times, and will regularly review this Policy to ensure its effectiveness.

# 3. Communication Strategies

### Shareholders' enquiries

3.1 Shareholders should direct their enquiries about their shareholdings to the Company's share registrar in Hong Kong. Contact information of the share registrar is as follows:

Computershare Hong Kong Investor Services Limited

Address: Shops 17M Floor/1712-1716, 17th Floor, Hopewell Centre, 183 Queen's

Road East, Wan Chai, Hong Kong Telephone: (852) 2862 8555

3.2 Specific enquiries or comments and suggestions by shareholders requiring the Board's attention can be sent by email or in writing to the Company's Company Secretary.

Email address : comsec@lukfook.com

Mailing address: Lukfook Group – Company Secretary

25/F, Metropole Square, 2 On Yiu Street, Shatin,

New Territories, Hong Kong

3.3 Shareholders and the investment community may, at any time, direct questions or requests for publicly available information, and provide comments and suggestions to the Investor Relations Department of the Company, by email or by post. The contact information is as follows:

Email address : <u>ir@lukfook.com</u>

Mailing address: Lukfook Group – Investor Relations Department

25/F, Metropole Square, 2 On Yiu Street, Shatin,

New Territories, Hong Kong

### **Corporate Communications**

3.4 Corporate communications<sup>1</sup> will be provided to Shareholders in plain language and in both English and Chinese versions to facilitate Shareholders' understanding. Shareholders are encouraged to access Corporate Communications electronically via the Company's website to help protect the environment.

3.5 The Company has provided shareholders with the option of receiving Corporate Communications by electronic means in lieu of receiving printed copies. Shareholders are encourage to receive the Corporate Communications published on the Company's website in electronic form and provide their email address to the Company's share registrar in Hong Kong in order to receive email notifications of the publications of Corporate Communications. Shareholders may change their choice of language (either English and/or Chinese) and means of receipt of Corporate Communications (in hard copy or through electronic means) at any time.

<sup>1</sup> Corporate communications refer to any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to the directors' reports and annual accounts together with auditors' reports, interim report, notice of meeting, circular and proxy form.

# **Corporate Website**

- 3.6 A dedicated "Investors Relations" page is available on the Company's website. The information on the website is updated on a regular basis.
- 3.7 Information posted by the Company on the website of Hong Kong Exchanges and Clearing Limited ("HKEX") is also posted on the Company's website immediately thereafter. Such information includes financial reports, results announcements, circulars and notices of general meetings and other regulatory disclosures.
- 3.8 All presentation materials provided in conjunction with the Company's interim results and annual results announcements each year will be made available on the Company's website as soon as practicable after their release.
- 3.9 Shareholders and investment community can also access the Company's press releases and the latest news from time to time through the Company's website.

### **Shareholders' Meetings**

- 3.10 The Shareholder's meetings provide an opportunity for constructive communication between the Company and Shareholders. Shareholders are encouraged to participate in general meetings or to appoint proxies to attend and vote at meetings for and on their behalf if they are unable to attend the meetings.
- 3.11 Appropriate arrangements for the annual general meetings are put in place to encourage Shareholders' participation.
- 3.12 The Company monitors the process of its general meetings on a regular basis, and if necessary, it will make changes to ensure that Shareholders' needs are best served and in compliance with the requirements under the Company's Bye-Laws, the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and applicable Bermuda law.
- 3.13 Board members, including the Chairman and the chairmen of Board committees, key senior executives and the external auditors will attend annual general meetings to answer Shareholders' questions.
- 3.14 Separate resolution will be proposed for each issue and will be voted on by poll at general meetings. The procedures for conducting a poll will be explained at the general meetings prior to the polls being taken. Scrutineer will be appointed for the vote-taking at the general meetings. The voting results will be published on the websites of the Company and of the HKEX subsequent to the close of the general meetings.

# **Investment Community Communications**

3.15 The Company holds regular Investor/analysts briefings to present interim and annual results and to respond to questions immediately during the meetings.

- 3.16 The Company also released quarterly operational data and enhanced the capital market's understanding with regard to the Group's business development and competitive edge through various communication channels such as online or physical meetings, non-deal roadshows, one-on-one/group meetings;
- 3.17 Persons who are responsible for liaison or dialogue with investors and analysts, including the Company's Chief Financial Officer and the Investor Relations Department, are required to comply with the disclosure obligation and regulations under the company's "Inside Information Disclosure Policy".

# 4. Shareholder Privacy

4.1 The Company recognises the importance of Shareholders' privacy and will not disclose Shareholders' personal information without their consent, unless required by law.

August 2024